

To: Kadeli, Annie[Kadeli.Annie@epa.gov]; Germann, Sandy[Germann.Sandy@epa.gov]
Cc: Byrd, Jonda[byrd.jonda@epa.gov]
From: Balsamo, Deborah
Sent: Mon 5/1/2017 3:13:38 PM
Subject: Incoming Public Comments

Good morning, Annie...

I am reaching out to make sure we have the most current protocol for responding to incoming inquiries about the Climate Change website via our Public Access page. As you might imagine, we have received a good number of comments. Below is our standard response – please let me know if you'd like to see changes or any additional processes you'd like us to follow (e.g. forwarding comments/requests).

Thank you for your inquiry to the EPA Web site. Your request has been received by the Headquarters Public Access Service, a contractor-operated reference and referral service.

Please be aware, the Headquarters Public Access Service is a library reference and referral service and cannot provide regulatory guidance or applicability determinations. We are providing the information and referrals/contacts listed below so you can seek support directly from Agency program staff or other information services that can provide that assistance. Please also understand, we are not able to speak on behalf of the EPA or advise you on what you can do. We can only provide you with information or refer you to a subject matter expert.

According to the News Release from the Public Affairs Office, "the United States Environmental Protection Agency is undergoing changes that reflect the agency's new direction under President Donald Trump and Administrator Scott Pruitt. The process, which involves updating language to reflect the approach of new leadership, is intended to ensure that the public can use the website to understand the agency's current efforts." For further clarification on this website update, please see: [EPA Kicks Off Website Updates](#)

Additional questions may be directed to the [Office of Public Affairs](#)."

Deborah K. Balsamo, MSLS

National Program Manager

EPA National Library Network

Phone: Ex. 6 - Personal Privacy

balsamo.deborah@epa.gov